



Cadmium, LLC

gocadmium.com
info@gocadmium.com
+1 888 265 9626

Mail / Office
19 Newport Dr
Forest Hill, MD 21050

Warpwire Accessibility Conformance Report VPAT® 2.4

Name of Product:

Warpwire

Product Description

Warpwire is a browser-based secure video platform that can be integrated with a learning or content management system or used alone. Users can upload, record, stream, organize, share, and embed their content while maintaining asset level security for each file.

Date

October 2023

Evaluation Methods Used

- Testing is based on general product knowledge

Applicable Standards/Guidelines

- This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1, at https://www.w3.org/TR/WCAG21/	Level A – Yes Level AA – Yes Level AAA – Partial
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on March 2018 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.4 Report

Note: in this section, we are taking “Web” as reference to our browser-based software, and “Electronic Docs” to our public website and support articles, videos, and documents. The other categories do not apply to our product.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.1 (Web) <input type="checkbox"/> 10.2.1 (non-web document) <input type="checkbox"/> 11.2.1.1 (Software) <input type="checkbox"/> 11.2.2.1 (Closed Functionality (Software)) <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: All elements have alt tags where appropriate</p> <p>Electronic Docs: All the images in our support docs are described in plain text, therefore not requiring alt tags</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.2 (Web) <input type="checkbox"/> 10.2.2 (non-web document) <input type="checkbox"/> 11.2.1.2 (Software) <input type="checkbox"/> 11.2.2.2.1 and 11.2.2.2.2 (Closed (Software)) <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Audio files and Video files both support closed captions, transcripts, and audio description.</p> <p>However, it is up to clients to provide or acquire the above</p> <p>Electronic Docs: All videos created by Warpwire (support and marketing) have closed captions attached and provide searchable and downloadable transcripts</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.3 (Web) <input type="checkbox"/> 10.2.3 (non-web document) <input type="checkbox"/> 11.2.1.3 (Software) <input type="checkbox"/> 11.2.2.3 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Audio files and Video files both support closed captions, transcripts, and audio description.</p> <p>Content is captioned automatically.</p> <p>Electronic Docs: All videos created by Warpwire (support and marketing) have closed captions attached and provide downloadable transcripts</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.4 (Web) <input type="checkbox"/> 10.2.4 (non-web document) <input type="checkbox"/> 11.2.1.4 (Software) <input type="checkbox"/> 11.2.2.4 (Closed (Software)) <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Client uploaded media content supports audio description, but clients are not required to upload audio description for all assets</p> <p>Electronic Docs: All support videos have associated text articles which cover the same content. While all our marketing/social videos have closed captions, they do not also have audio description</p>
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.7 (Web) <input type="checkbox"/> 10.2.7 (non-web document) <input type="checkbox"/> 11.2.1.7 (Software) <input type="checkbox"/> 11.2.2.7 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: All navigation and structure information is either text based or has alt tags</p> <p>Electronic Docs: All navigation and structure information is either text based or has alt tags</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 		
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.8 (Web) <input type="checkbox"/> 10.2.8 (non-web document) <input type="checkbox"/> 11.2.1.8 (Software) <input type="checkbox"/> 11.2.2.8 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p> <p>Electronic Docs: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.9 (Web) <input type="checkbox"/> 10.2.9 (non-web document) <input type="checkbox"/> 11.2.1.9 (Software) <input type="checkbox"/> 11.2.2.9 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Any descriptions involve name and function, not solely sensory features</p> <p>Electronic Docs: Any descriptions involve name and function, not solely sensory features</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.10 (Web) <input type="checkbox"/> 10.2.10 (non-web document) <input type="checkbox"/> 11.2.1.10 (Software) <input type="checkbox"/> 11.2.2.10 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Color is not used as the only visual means of conveying information</p> <p>Electronic Docs: Color is not used as the only visual means of conveying information</p>
<p><u>1.4.2 Audio Control</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.11 (Web) <input type="checkbox"/> 10.2.11 (non-web document) <input type="checkbox"/> 11.2.1.11 (Software) <input type="checkbox"/> 11.2.2.11 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: All audio can be paused or volume adjusted</p> <p>Electronic Docs: All audio can be paused or volume adjusted</p>
<p><u>2.1.1 Keyboard</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.15 (Web) <input type="checkbox"/> 10.2.15 (non-web document) <input type="checkbox"/> 11.2.1.15 (Software) <input type="checkbox"/> 11.2.2.15 (Closed (Software)) <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Application allows for navigation via keyboard</p> <p>Electronic Docs: Website and documents allow for navigation with keyboard</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 		
<p><u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.16 (Web) <input type="checkbox"/> 10.2.16 (non-web document) <input type="checkbox"/> 11.2.1.16 (Software) <input type="checkbox"/> 11.2.2.16 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 Section 508 <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: There are no keyboard traps</p> <p>Electronic Docs: There are no keyboard traps</p>
<p><u>2.1.4 Character Key Shortcuts</u> (Level A)</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Keyboard elements are mapped contextually based on active focus area.</p> <p>Electronic Docs: Keyboard elements are mapped contextually based on active focus area.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.17 (Web) <input type="checkbox"/> 10.2.17 (non-web document) <input type="checkbox"/> 11.2.1.17 (Software) <input type="checkbox"/> 11.2.2.17 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: n/a</p> <p>Electronic Docs: n/a</p>	<p>Web: There are no time limits</p> <p>Electronic Docs: There are no time limits</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.18 (Web) <input type="checkbox"/> 10.2.18 (non-web document) <input type="checkbox"/> 11.2.1.18 (Software) <input type="checkbox"/> 11.2.2.18 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Any video set to autoplay can be paused with mouse or keyboard.</p> <p>Electronic Docs: Nothing on our website documentation features autoplay</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.19 (Web) <input type="checkbox"/> 10.2.19 (non-web document) <input type="checkbox"/> 11.2.1.19 (Software) <input type="checkbox"/> 11.2.2.19 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: While nothing in our application flashes, we support client uploaded videos. These videos could potentially contain videos with seizure triggers.</p> <p>Electronic Docs: Nothing flashes in our website's support documents</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 		
<p>2.4.1 Bypass Blocks (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.20 (Web) <input type="checkbox"/> 10.2.20 (non-web document) – Does not apply <input type="checkbox"/> 11.2.1.20 (Software) –Does not apply <input type="checkbox"/> 11.2.2.20 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) – Does not apply to non- web (Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) –Does not apply to non- eb docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Navigation and search allow users to skip blocks of content</p> <p>Electronic Docs: Page navigation and div structure allows for skipping of content via keyboard or screen reader</p>
<p>2.4.2 Page Titled (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.21 (Web) <input type="checkbox"/> 10.2.21 (non-web document) <input type="checkbox"/> 11.2.1.21 (Software) -Does not apply <input type="checkbox"/> 11.2.2.21 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: All pages have descriptive titles</p> <p>Electronic Docs: All pages have descriptive titles</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 		
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.22 (Web) <input type="checkbox"/> 10.2.22 (non-web document) <input type="checkbox"/> 11.2.1.22 (Software) <input type="checkbox"/> 11.2.2.22 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Focus is logical and hierarchical in both application and documentation</p> <p>Electronic docs: Focus is logical and hierarchical in both application and documentation</p>
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.23 (Web) <input type="checkbox"/> 10.2.23 (non-web document) <input type="checkbox"/> 11.2.1.23 (Software) <input type="checkbox"/> 11.2.2.23 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: All links have clear meaning via context or link text</p> <p>Electronic Docs: All links have clear meaning via context or link text</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.1 Pointer Gestures (Level A)</p>	<p>Web: n/a</p> <p>Electronic Docs: n/a</p>	<p>Web: We do not have a path-based system.</p> <p>Electronic Docs: We do not have a path-based system.</p>
<p>2.5.2 Pointer Cancellation (Level A)</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Supported</p> <p>Electronic Docs: Supported</p>
<p>2.5.3 Label in Name (Level A)</p>		<p>Documented for completion</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.4 Motion Actuation (Level A)</p>	<p>Web: n/a</p> <p>Electronic Docs: n/a</p>	<p>Web: Warpwire does not support motion actuation.</p> <p>Electronic Docs: Warpwire does not support motion actuation.</p>
<p>3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.27 (Web) <input type="checkbox"/> 10.2.27 (non-web document) <input type="checkbox"/> 11.2.1.27 (Software) <input type="checkbox"/> 11.2.2.27 (Closed (Software)) <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Supported</p> <p>Electronic Docs: Supported</p>
<p>3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.29 (Web) <input type="checkbox"/> 10.2.29 (non-web document) <input type="checkbox"/> 11.2.1.29 (Software) <input type="checkbox"/> 11.2.2.29 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: When any component receives focus, it does not initiate a <u>change of context</u></p> <p>Electronic Docs: When any component receives focus, it does not initiate a change of context</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.30 (Web) <input type="checkbox"/> 10.2.30 (non-web document) <input type="checkbox"/> 11.2.1.30 (Software) <input type="checkbox"/> 11.2.2.30 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 Section 508 <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p> <p>Electronic Docs: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>
<p>3.3.1 Error Identification (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.33 (Web) <input type="checkbox"/> 10.2.33 (non-web document) <input type="checkbox"/> 11.2.1.33 (Software) <input type="checkbox"/> 11.2.2.33 (Closed (Software)) <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 Section 508 <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Users receive a message if a form is filled out incorrectly</p> <p>Electronic Docs: Users receive a message if a form is filled out incorrectly</p>
<p>3.3.2 Labels or Instructions (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.34 (Web) <input type="checkbox"/> 10.2.34 (non-web document) <input type="checkbox"/> 11.2.1.34 (Software) <input type="checkbox"/> 11.2.2.34 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 Section 508 <input type="checkbox"/> 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Labels or instructions are provided when content requires user input</p> <p>Electronic Docs: Labels or instructions are provided when content requires user input</p>

Criteria	Conformance Level	Remarks and Explanations
<input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs)		
<p>4.1.1 Parsing (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <input type="checkbox"/> 9.2.37 (Web) <input type="checkbox"/> 10.2.37 (non-web document) <input type="checkbox"/> 11.2.1.37 (Software) <input type="checkbox"/> 11.2.2.37 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs)	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</p> <p>Electronic Docs: See above</p>
<p>4.1.2 Name, Role, Value (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <input type="checkbox"/> 9.2.38 (Web) <input type="checkbox"/> 10.2.38 (non-web document) <input type="checkbox"/> 11.2.1.38 (Software) <input type="checkbox"/> 11.2.2.38 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) 2017 <p>Section 508</p> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs)	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Standard controls are used according to specification.</p> <p>Electronic Docs: Standard controls are used according to specification.</p>

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.5 (Web) <input type="checkbox"/> 10.2.5 (non-web document) <input type="checkbox"/> 11.2.1.5 (Software) <input type="checkbox"/> 11.2.2.5 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: n/a</p> <p>Electronic Docs: n/a</p>	<p>Web: While Warpwire is not required to support this standard because broadcasts are of two-way multimedia calls between two or more individuals, Warpwire Live does support the ability to provide real time closed captioning by human generated captioners or machine generated transcriptions.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.6 (Web) <input type="checkbox"/> 10.2.6 (non-web document) <input type="checkbox"/> 11.2.1.6 (Software) <input type="checkbox"/> 11.2.2.6 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: While audio description is not required for all user-uploaded prerecorded content, audio description <i>can</i> be added by client to their multimedia assets at their discretion.</p> <p>Warpwire allows users to upload closed caption files that have included audio descriptions that are selectable from the player interface.</p> <p>Electronic Docs: Videos on Warpwire’s website have all information provided in audio</p>
<p><u>1.3.4 Orientation</u> (Level AA)</p>	<p>Web: Supports</p> <p>Electronic docs: Supports</p>	<p>Web: The application is designed to support both landscape and portrait orientations.</p>
<p><u>1.3.5 Identify Input Purpose</u> (Level AA)</p>		<p>Documented for completion</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.3 Contrast (Minimum) (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.12 (Web) <input type="checkbox"/> 10.2.12 (non-web document) <input type="checkbox"/> 11.2.1.12 (Software) <input type="checkbox"/> 11.2.2.12 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: The interface is designed</p> <p>Electronic Docs:</p>
<p>1.4.4 Resize text (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.13 (Web) <input type="checkbox"/> 10.2.13 (non-web document) <input type="checkbox"/> 11.2.1.13 (Software) <input type="checkbox"/> 11.2.2.13 (Closed (Software)) <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Text can be resized up to 200% without loss of functionality</p> <p>Electronic Docs: Text can be resized up to 200% without loss of functionality</p>
<p>1.4.5 Images of Text (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.14 (Web) <input type="checkbox"/> 10.2.14 (non-web document) <input type="checkbox"/> 11.2.1.14 (Software) <input type="checkbox"/> 11.2.2.14 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Text is always used to convey information</p> <p>Electronic Docs: Text is always used to convey information. Any information conveyed in images is conveyed, in parallel, in text.</p>

Criteria	Conformance Level	Remarks and Explanations
<input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs)		
1.4.10 Reflow (Level AA)	Web: Supports Electronic Docs: Supports	Web: the application does not require more than one direction of scrolling and is responsively designed to accommodate up to a 400% zoom.
1.4.11 Non-text Contrast (Level AA)	Web: Supports Electronic Docs: Supports	All interface components, except for inactive components, maintain a 3:1 adjacent color contrast ratio.
1.4.12 Text Spacing (Level AA)	Web: Supports Electronic Docs: Supports	Minimum line height is at least 1.5 times the font size. Spacing Spacing following paragraphs is at least 2 times the font size Letter spacing is at least 0.12, and word spacing Word spacing is at least 0.16 times the font size.
1.4.13 Content on Hover or Focus (Level AA)	Web: Supports Electronic Docs: Supports	Any hover content remains visible until the hover or focus trigger is removed.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.24 (Web) <input type="checkbox"/> 10.2.24 (non-web document) – Does not apply <input type="checkbox"/> 11.2.1.24 (Software) – Does not apply <input type="checkbox"/> 11.2.2.24 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) – Does not apply to non-web (Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Users can navigate to various pages from multiple places, with multiple navigation interfaces</p> <p>Electronic Docs: There are multiple navigations systems for navigating to support documentation pages.</p>
<p>2.4.6 Headings and Labels (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.25 (Web) <input type="checkbox"/> 10.2.25 (non-web document) <input type="checkbox"/> 11.2.1.25 (Software) <input type="checkbox"/> 11.2.2.25 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Headings and labels provide accurate context for content that follows</p> <p>Electronic Docs: Headings and labels provide accurate context for content that follows</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.7 Focus Visible (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.26 (Web) <input type="checkbox"/> 10.2.26 (non-web document) <input type="checkbox"/> 11.2.1.26 (Software) <input type="checkbox"/> 11.2.2.26 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: When navigating via keyboard, focus item is clearly visible.</p> <p>Electronic Docs: When navigating via keyboard, focus item is clearly visible.</p>
<p>3.1.2 Language of Parts (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.28 (Web) <input type="checkbox"/> 10.2.28 (non-web document) <input type="checkbox"/> 11.2.1.28 (Software) – Does not apply <input type="checkbox"/> 11.2.2.28 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: n/a</p> <p>Electronic Docs: n/a</p>	<p>Web: Our application is only available in English</p> <p>Electronic Docs: All our documents are only available in English.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.31 (Web) <input type="checkbox"/> 10.2.31 (non-web document) – Does not apply <input type="checkbox"/> 11.2.1.31 (Software) – Does not apply <input type="checkbox"/> 11.2.2.31 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) – Does not apply to non-web (Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Navigation paradigm is consistent across the application</p> <p>Electronic Docs: Navigation paradigm is consistent across the website documents</p>
<p>3.2.4 Consistent Identification (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.32 (Web) <input type="checkbox"/> 10.2.32 (non-web document) – Does not apply <input type="checkbox"/> 11.2.1.32 (Software) – Does not apply <input type="checkbox"/> 11.2.2.32 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) – Does not apply to non-web (Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Components that have the same functionality within a set of Web pages are identified consistently.</p> <p>Electronic Docs: Components that have the same functionality within a set of Web pages are identified consistently.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.35 (Web) <input type="checkbox"/> 10.2.35 (non-web document) <input type="checkbox"/> 11.2.1.35 (Software) <input type="checkbox"/> 11.2.2.35 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: n/a</p>	<p>Web: Fields which employ controlled vocabularies offer input suggestions. Otherwise, Warpwire is browser-based and relies on browser-included search/spelling suggestions</p> <p>Electronic Docs: n/a</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <input type="checkbox"/> 9.2.36 (Web) <input type="checkbox"/> 10.2.36 (non-web document) <input type="checkbox"/> 11.2.1.36 (Software) <input type="checkbox"/> 11.2.2.36 (Closed (Software)) – Does not apply <input type="checkbox"/> 11.6.2 (Authoring Tool) <input type="checkbox"/> 12.1.2 (Product Docs) <input type="checkbox"/> 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: n/a</p>	<p>Web: Any destructive choices require review/verification</p> <p>Electronic Docs: n/a</p>
<p><u>4.1.3 Status Messages</u> (Level AA)</p>		<p>Documented for completion</p>

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Does not Support	
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Does not Support	
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Supports with exceptions	Web: Transcripts can be automatically machine generated, supplied by a professional captioner, or customers can upload their own transcript files. However, customers can upload files that lack media alternatives.
<p>1.2.9 Audio-only (Live) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria– Does not apply 2017 Section 508 – Does not apply</p>	Web: Supports with exceptions	Web: Transcripts can be automatically machine generated, supplied by a professional captioner, or customers can upload their own transcript files. However, customers can upload files that lack media alternatives.
<p>1.3.6 Identify Purpose (Level AAA)</p>	Web: Does not support	Web: Does not support
<p>1.4.6 Contrast Enhanced (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Supports with exceptions	Web: Most of the website meets the requirements
<p>1.4.7 Low or No Background Audio (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Supports with exceptions	Web: All the video and audio content created by Warpwire has low/no background noise. However, we do not audit client- uploaded assets for background noise levels.
<p>1.4.8 Visual Presentation (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Does not support	

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.9 Images of Text (No Exception) Control (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Web: Supports	Web: Images of text are only used for pure decoration or where a particular presentation of text is essential to the information being conveyed.
<p>2.1.3 Keyboard (No Exception) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Web: Supports	Web: Application allows for navigation via keyboard
<p>2.2.3 No Timing (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Web: Supports	Web: No elements of the (Software) use time limits
<p>2.2.4 Interruptions (Level AAA) Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Web: Supports	Web: Not applicable, there are no interruptions/ notifications in the application
<p>2.2.5 Re-authenticating (Level AAA) Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Web: Supports	Web: Video watch position information is stored across sessions
<p>2.2.6 Timeouts (Level AAA)</p>	Web: Does not support	
<p>2.3.2 Three Flashes (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Web: Supports with exceptions	Web: No content created by Warpwire contains three or more flashes within one second. However, we do not audit client-uploaded video.
<p>2.3.3 Animation from Interactions (Level AAA)</p>	Web: Does not support	
<p>2.4.8 Location (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Web: Supports	Web: Sitemaps and or breadcrumb trails and page headings/labels provide location information to users
<p>2.4.9 Link Purpose (Link Only) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p>	Web: Supports	Web: All links are information rich or labeled.

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 – Does not apply		
<p>2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Supports	Web: n/a for application, but section headings are used where relevant for all documentation
<p>2.5.5 Target Size (Level AAA)</p>	Web: does not support	
<p>2.5.6 Concurrent Input Mechanisms (Level AAA)</p>	Web: Supports	Warpwire does not restrict the use of input modalities across the platform
<p>3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Does not support	
<p>3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Supports with exceptions	Web: First use of acronym on any given page is defined
<p>3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Does not support	
<p>3.1.6 Pronunciation (Level AAA)</p>	Web: does not support	
<p>3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Does not support	
<p>3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Web: Does not support	

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.5 Help (Level AAA) Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	<p>Web: Supports with exceptions</p>	<p>Web: There are context specific links to help guides within the application</p>
<p>3.3.6 Error Prevention (All) (Level AAA) Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: All forms have verification steps or the action is easily reversible</p>

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Application and website both support screen readers
302.2 With Limited Vision	Supports	Warpwire is browser based, all modern browsers provide this functionality
302.3 Without Perception of Color	Supports	The Warpwire application does not require color, nor do our support docs. However, it is possible that client-uploaded media will have color-specific content
302.4 Without Hearing	Supports	All Warpwire created content is either text based or has available captions and transcripts. While captions and transcripts are supported for client content, they are not required.
302.5 With Limited Hearing	Supports	All Warpwire created content is made with minimal background noise. The Warpwire player allows for user volume adjustment. However, some client content may include unacceptable background noise
302.6 Without Speech	n/a	Warpwire does not require spoken operation
302.7 With Limited Manipulation	Does not support	Warpwire does not have any built-in functionality for those with limited motor control. However, it is browser based and any tool (speak control, etc.) that works with the browser will work with Warpwire

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports with exceptions	Warpwire does not have any built-in functionality for those with limited reach and strength, other than tab navigation. However, it is browser based and any tool (speak control, etc.) that works with the browser will work with Warpwire.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Warpwire created content does not include photosensitive triggers. However, client uploaded content could potentially include photosensitive triggers.

Chapter 4: Hardware

Warpwire is not a hardware solution

Chapter 5: Software

Warpwire is a web-based application

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	n/a	VPAT and other text documentation of accessibility features available. Chapters 4 and 5 are not applicable to our application
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG section
602.4 Alternate Formats for Non- Electronic Support Documentation	n/a	All documentation is electronic
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	n/a	VPAT and other text documentation of accessibility features available. Chapters 4 and 5 are not applicable to our application
603.3 Accommodation of Communication Needs	n/a	Client institutions likely offer support to students, faculty and staff who need accommodation, though Warpwire is not a part of this process.

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Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	Warpwire supports use of screen reader tools
4.2.2 Usage with limited vision	Supports	Warpwire is browser based, allowing zoom, magnification, etc.
4.2.3 Usage without perception of color	Supports	No Warpwire feature requires color to use
4.2.4 Usage without hearing	Supports	Warpwire does not require auditory operation. All Warpwire created multimedia with audio also have captions
4.2.5 Usage with limited hearing	Supports	Warpwire does not have auditory modes of operation. All Warpwire created multimedia with audio also have captions
4.2.6 Usage without vocal capability	Supports	Warpwire does not require vocal input to operate.
4.2.7 Usage with limited manipulation or strength	Supports	Warpwire is tab key navigable, and browser based.
4.2.8 Usage with limited reach	Supports	Warpwire is browser based, working on any personal computer, laptop, tablet, or smart phone.
4.2.9 Minimize photosensitive seizure triggers	Supports	There are not quick flashes or other potential photosensitive triggers on the Warpwire website or base application. Do note that Warpwire hosts client media, which could include such triggers.
4.2.10 Usage with limited cognition	Supports with exceptions	When tab navigation is used, visual indicators of focus are present. Error messaging is provided when interacting with the (Software).

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	User privacy is protected regardless of device

Chapter 5: Generic Requirements

Not Applicable to Warpwire application

Chapter 6: ICT with Two-Way Voice Communication

No applicable to Warpwire application

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	Warpwire supports captions for all video and audio content
7.1.2 Captioning synchronization	Supports	Captions are synchronized with video or audio content
7.1.3 Preservation of captioning	Supports	Captions are preserved
7.2.1 Audio description playback	Supports	Audio description tracks are supported in the video player
7.2.2 Audio description synchronization	Supports	Synchronization is supported
7.2.3 Preservation of audio description	Supports	Audio description tracks are supported in the video player
7.3 User controls for captions and audio description	Supports	Caption controls are integrated into audio and video players

Chapter 8: Hardware

Not relevant to Warpwire application, which is not a hardware tool.

Chapter 9: Web (see WCAG 2.1 section)**Chapter 10: Non-web Documents**

Criteria	Conformance Level	Remarks and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required
10.2.1 through 10.2.38	See WCAG 2.1 section	See information in WCAG section
10.2.39 Caption positioning	n/a	
10.2.40 Audio description timing	n/a	

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.2.1 (Software) success criteria (excluding closed functionality)	See WCAG 2.1 section	See information in WCAG section
11.2.2 (Software) success criteria (closed functionality)	See WCAG 2.1 section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Supports with Exceptions	Warpwire is browser based and supports accessibility tools that work with modern browsers (e.g., screen readers)
11.3.2.4 Assistive technology	n/a	
11.3.2.5 Object information	Supports	HTML/Page and element structure is descriptive
11.3.2.6 Row, column, and headers	Supports	Standard table tags used
11.3.2.7 Values	Supports	
11.3.2.8 Label relationships	Supports	

Criteria	Conformance Level	Remarks and Explanations
11.3.2.9 Parent-child relationships	Supports	
11.3.2.10 Text	Supports	
11.3.2.11 List of available actions	Supports	
11.3.2.12 Execution of available actions	Supports	
11.3.2.13 Tracking of focus and selection attributes	Supports	
11.3.2.14 Modification of focus and selection attributes	Supports	
11.3.2.15 Change notification	Supports	
11.3.2.16 Modifications of states and properties	Supports	
11.3.2.17 Modifications of values and text	Supports	
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Supports	All (Software) functionality is publicly documented for end users
11.4.2 No disruption of accessibility features	Supports	Documented accessibility features are not disrupted
11.5 User preferences	Browser supported	Warpwire is browser based. Users can make use of browser settings to override font/color settings
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.1 section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	n/a	Warpwire is not an authoring tool
11.6.4 Repair assistance	n/a	
11.6.5 Templates	n/a	

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Accessibility features and all other features are documented
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	VPAT publicly accessible on Warpwire website along with (Software) documentation
12.2.3 Effective communication	Supports with exceptions	Documentation provided in text, video (with narration and captions) and image formats.
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access

Relay services are not a part of the Warpwire application.